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DMAP Medicaid Policy and Planning Section

Number: DMAP IM 13-086

Authorized Signature

Issue Date: 12/31/2013

Topic: Medical Benefits / Pharmacy

Subject: Announcement: Pharmacy Point of Sale coverage for new clients.

Applies to:

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Aging and People with Disabilities |
| <input type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Other (please specify): DHS and OHA staff and others identified on the APD, CAF, AMH and DMAP transmittal lists |
| <input type="checkbox"/> County DD Program Managers | |

Message:

The OSU College of Pharmacy is sending the following message to approximately 700 Oregon pharmacies:

- New OHP client expansion from the Affordable Care Act (page 2, faxing 12/31/13) Notice tells pharmacies that a substantial number of Oregonians are eligible OHP benefits. A list of the CCO Pharmacy Benefit Managers (PBMs) is provided to identify which CCO to bill.
- Oregon Pharmacy Call Center will be open January 1, 2014 to provide support to pharmacies experiencing verification challenges and if necessary authorized to override edits for an emergency supply of medication.

If you have any questions about this information, contact:

Contact(s):	DMAP Pharmacy Program		
Phone:	503-947-1195	Fax:	503-947-5221
E-mail:	Dmap.rxquestions@state.or.us		

OHP pharmacies Update – IMPORTANT INFO

[OHP: New clients from Affordable Care Act Expansion]

Effective January 1, 2014, a substantial number of Oregonians are eligible thru Oregon Health Plan (OHP) for benefits. To ensure that all OHP clients continue to receive the prescriptions they need, the Oregon Pharmacy Call Center will help with all OHP prescriptions during the initial implementation.

- Please ask clients which CCO they are enrolled with. Clients received a letter telling them about their new CCO.
- If you are unable to identify which CCO to bill, call the Oregon Pharmacy Call Center at 1-888-202-2126. If necessary, the Oregon Pharmacy Call Center will authorize an override so that you may fill an emergency supply of medication.

CCO reference information:

Plan	PBM Phone	BIN	PCN	Group
AllCare	1-800-788-2949	003585	38060	
Cascade Health Alliance	1-800-788-2949	003585	38960	
Columbia Pacific CCO, LLC	1-866-843-5126	610011	IRX	CORMCAID
Eastern Oregon CCO	1-800-788-2949	003585	38600	
FamilyCare Tri-County	1-800-364-6331	004336	ADV	RX0635
FamilyCare Tri-County (Dual Eligible)	1-800-364-6331	012114	COBSEGADV	RX0635
HealthShare of Oregon (HSO) – CareOregon	1-866-843-5126	610011	IRX	CORMCAID
HSO – Kaiser Permanente	1-888-572-7231	011230	NWCMS	
HSO – Tuality	1-800-824-0898	003858	A4	THAA
HSO – Providence	1-877-216-3644	600428	01420000	100598
Intercommunity Health Network	1-800-361-4542	009893	RIORX	SAM
Jackson Care Connect	1-866-843-5126	610011	IRX	CORMCAID
Kaiser Permanente	1-888-572-7231	011230	NWCMS	
PacificSource Community Solutions	1-888-437-7728	004336	ADV	RX6156
Primary Health of Josephine County	1-800-788-2949	003585	38780	OHM01
Trillium Community Health Plans	1-866-843-5126	610011	IRX	TCHPMCAID
Umpqua Health Alliance	1-800-788-2949	003585	38920	38920
Western Oregon Advanced Health	1-800-788-2949	003585	38900	38900



Willamette Valley Community Health	1-800-788-2949	003585	ASPR0D1	WVP01
Yamhill County Care Coordination	1-866-843-5126	610011	IRX	CORMCAID

Thank you for your continued support of the Oregon Health Plan. For more information about CCOs, please visit www.health.oregon.gov.

Questions?

- **Patient questions or concerns:** Please share our Client Services toll-free number with OHP patients: 1-800-273-0557. Representatives are available Monday through Friday, 8:00 a.m. to 4:45 p.m., except on holidays.
- **About this announcement or the Provider Web Portal:** Call the Provider Services Unit at 1-800-336-6016, Monday through Thursday from 8:30 a.m. to 4:30 p.m. and 10 a.m. to 4:30 p.m. on Friday, except on holidays.
- **About pharmacy point of sale and prior authorizations:** Call the Oregon Pharmacy Call Center at 1-888-202-2126.
- **About physical health prescriptions for patients in a managed care plan:** Contact the plan.



Help us improve future announcements:

Answer six survey questions about this provider announcement at <https://survey.emp.state.or.us/cgi-bin/qwebcorporate.dll?idx=J2ESKJ>.