

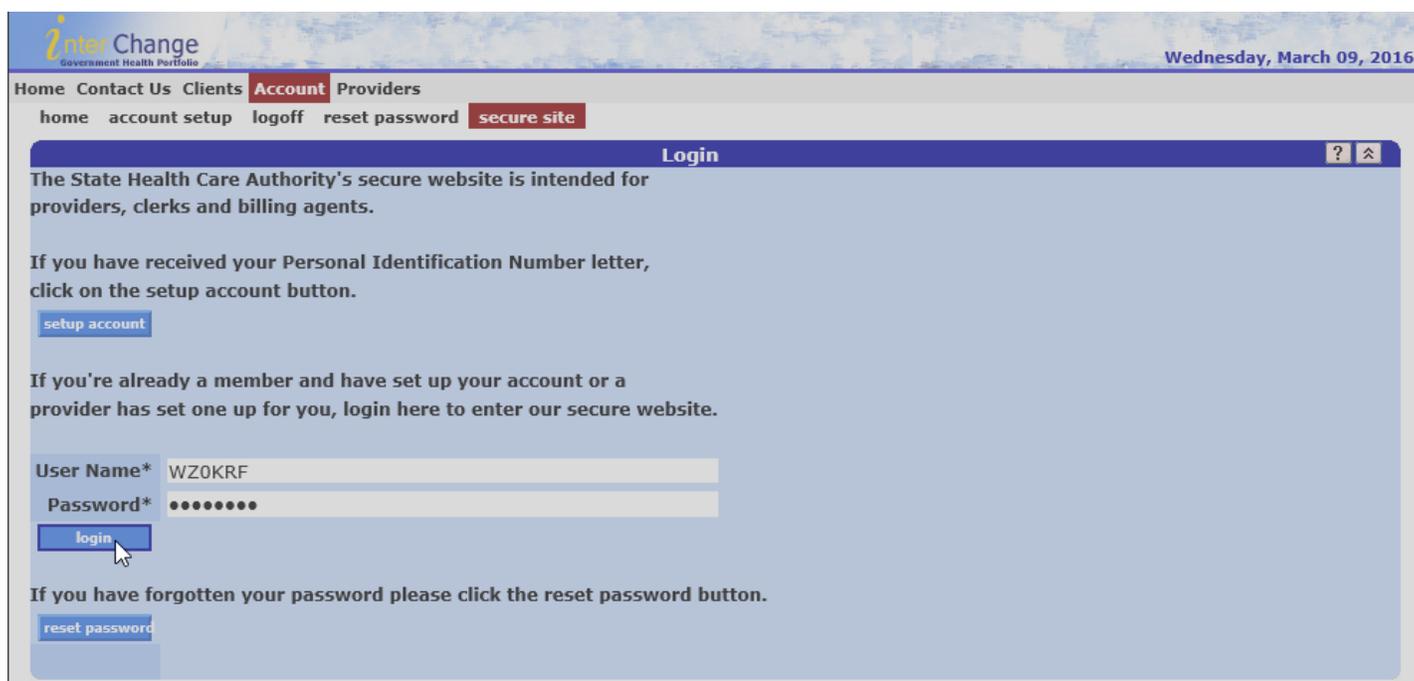
Upcoming Provider Web Portal changes

Starting March 13, 2016, you will see the following changes in the Provider Web Portal at <https://www.or-medicaid.gov>. These changes are related to correcting the critical error issues.

Gray screen lets you know about load time

A gray loading screen will display while the system processes a request. For example, you will see this screen when you click on a button, open a panel, or click on a search popup link (see example below).

You will **not** see this screen when you click on links in the top navigation menu (for example, when you click on Claims>Professional).



Example: When you click on a button such as “Login,” the screen will go gray while your data loads.

New message lets you know when the page needs to reload

This message pops up when your internet browser needs to reload.

- If you click “OK,” you will reload the page, clearing all the changes entered so far on the page.
- If you click on “Cancel,” nothing will happen.

For example, if you are in the middle of entering a claim and you get this message, you can click “Cancel,” then copy and paste the information you have entered into a new window before you reload the page.

