



As part of the Sacred Choir group, patients and staff recorded Christmas hymns. These in-house recordings were used for holiday services at OSH.

## Group’s gift of song enriches Spiritual Care services at OSH

By Christy Hey, Interim Director of Creative Arts Therapy

Music has always played an important role in worship, enhancing a service and offering those in attendance with another means to connect. Last year, Director of Spiritual Care Luz Barela-Borst approached our department with a dilemma—while most patients and staff enjoy the music used for church services, the “packaged” recordings are often performed at higher ranges with complicated arrangements making them difficult for the average person to sing.

Her hope was that, working together, we could come up with a way to offer music that would be more conducive to singing. This led to the idea of creating a group of patients and staff that would record new music in-house for the Spiritual Care Department to use during its services.

*Continued on page 5*

### In this issue...

Group’s gift of song enriches Spiritual Care services at OSH.....1

Message from the Superintendent .....2

DSM-5, ICD-10-CM: New editions bring great change.....4

Spiritual Care Department update....5

Percent for art project inspires hope, promotes sense of community....6

MHT2 leaves legacy of compassion at POSH.....8

Tramua Services Initiative .....9

November, December Team Recognition.....10

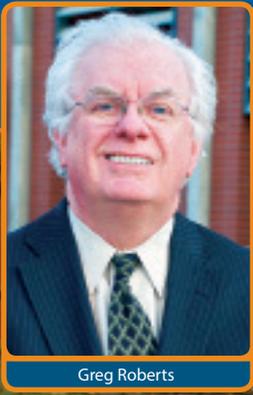
Spotlight on Excellence.....12

2014 Governor’s State Employee Food Drive.....14

EDD Calender of February classes.....16

### OSH Recovery Times

is edited by Robert Yde. Contact him at 503-947-9982 with questions, comments or suggestions.



## Message from the superintendent

Dear OSH Team:

For the past several years, we have used Lean tools and methodologies to address issues and make improvements throughout the hospital.

While the majority of our staff has some experience with Lean, there are some who still may be unfamiliar with the concept. The basic concept of Lean is to systematically identify and eliminate waste in all its forms. Whether that's removing unnecessary or duplicative steps in a process or developing a new solution that addresses an issue, Lean helps us avoid wasting time and money by operating more efficiently.

The recent creation of our Program Executive Teams (PET) will allow us to take the next steps on the "Lean journey." Each program (Archways, Pathways, Crossroads, Springs and Bridges) will now be led by a team consisting of the Program Director, supervising psychiatrist, supervising psychologist, supervising social worker, supervising rehabilitation staff, director of nursing, mall manager, treatment care plan specialist, and a Lean leader.

Using their collective clinical experience, each PET will lead by action, employing Lean methods and tools to make their program as efficient and effective as possible. Each team will have the authority to charter events such as Rapid Process Improvements and Work Team Initiatives to address program-specific needs when they arise.

Like each unit, each PET will also have its own Primary Visual Display board to record and analyze data on high-priority issues. By closely monitoring such issues, the PETs will be able to use their expertise to work collaboratively with the IDT's and unit staff to develop and implement improvement strategies within their program.

This drives decision-making to the program and unit-levels, which means the people closest to the problem are the ones working to identify effective solutions. The result will be faster solutions that are precisely designed to solve issues distinct to the program. In other words, programs will have more flexibility to address issues and solve problems

*continued on next page*

## Message from the superintendent

*Continued from previous page*

because, as we know, what works well for Archways may not work in Bridges and vice versa.

The PET's have already begun meeting weekly, and you can expect to see them on your unit regularly to provide consultation and guidance as needed.

To begin the process, we have identified specific issues for every PET to focus on. They are:

- Seclusion and restraint use;
- Patient and staff injuries related to assault;
- Treatment mall attendance; and
- Patients on precautions.

In addition to these issues, the Bridges and Crossroads PETs will examine the length of time it takes for "ready to place" patients to leave OSH, while the Springs PETs will examine data related to patient falls.

The creation of the PETs will help us achieve our goal of becoming a "Lean organization" that relies on the knowledge of those closest to an issue and the use of sound data (not guesses or hypothesis) to make decisions and solve problems. I'm excited as we take this next step toward becoming a hospital where Lean is not just something we do, but it is what we are.

As always, if you have questions or concerns, please feel free to contact me anytime at [greg.roberts@state.or.us](mailto:greg.roberts@state.or.us).

Sincerely,



Greg Roberts  
Superintendent

### Small group meetings with Greg

Beginning this month, Superintendent Greg Roberts will begin hosting regular small group meetings with staff.

Meetings will be held by staff request to discuss ideas and concerns that are focused at the local level rather than hospital wide.

If you would like to submit a request for a small group meeting, please contact Assistant to the Superintendent Ann Hill at 503-945-2852 or [ann.m.hill@state.or.us](mailto:ann.m.hill@state.or.us).

## DSM-5, ICD-10-CM: New editions bring great change

Major changes are in store for healthcare providers in 2014 with the releases of the International Classification of Diseases, 10th edition, Clinical Modification (ICD-10-CM) and the Diagnostic and Statistical Manual of Mental Disorders, 5th Revision (DSM-5).

The Centers for Medicare and Medicaid Services (CMS) has set a national deadline of Oct. 1 for healthcare providers to begin using the ICD-10-CM. Although the use of the DSM-5 does not have an external deadline, OSH will coordinate its implementation with the ICD-10-CM.

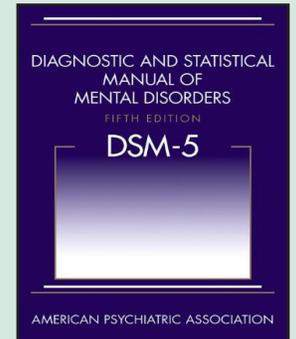
The changes in these editions will have a significant effect on the way services are coded and reimbursed, as well as the classification of various diagnoses. In the DSM-5, for example, the multi-axial conditions I-III have been combined into one list containing all mental disorders, including personality disorders and intellectual disability, as well as other medical diagnoses. This means mental disorders and medical conditions will now have the same classification for billing and coding.

The new medical coding system created by the ICD-10-CM will have an enormous growth in the number of diagnostic codes, increasing from approximately 17,000 to 70,000. This could be a daunting reality for many OSH employees working with these processes, as well as outside partners such as courts, the Psychiatric Security Review Board (PSRB), providers, payers and various information systems.

A project team is working to address the many needs of this transition and is working diligently to ensure that the hospital is in compliance with the October deadline. The team hopes to make this transition as smooth as possible by getting staff the needed training.

“The ICD-10-CM is broken up by body system,” said Project Team Lead Joni DeTrant. “What we’re going to do is focus some of the training on those. For example, in our clinic, we should be able to tell from our current population where most types of medical diagnoses fall into. If we find that 80% of our patients’ medical diagnoses

*To help familiarize you with the DSM-5, the project team will highlight an important change every month.*



**Schizophrenia**  
Schizophrenia subtypes, such as paranoid, disorganized, catatonic, undifferentiated and residual types, have been eliminated from the DSM-5.

According to the American Psychiatric Association (APA). These former subtypes have not been shown to exhibit distinctive patterns of treatment response or longitudinal course.

fall within these specific chapters in the ICD-10-CM, then that’s where we are going to train. There’s no way you can know or go through 70,000 codes.”

Training opportunities will soon be available to help staff learn more about these changes. More information about the DSM-5 and ICD-10-CM will be included in future issues of the *Recovery Times*.

To learn more about the ICD-10-CM and DSM-5, please visit [www.who.int/classifications/icd/en/](http://www.who.int/classifications/icd/en/) and [www.dsm5.org](http://www.dsm5.org).

If you have questions or comments for the project team, please contact Joni DeTrant at [joni.r.detrant@state.or.us](mailto:joni.r.detrant@state.or.us).

# Spiritual Care Department update

By Luz Barela-Borst, Director of Spiritual Care

With the many changes that have occurred in the Spiritual Care Department during the past year, I would like to introduce you to our new and reforming department.

Please feel free to stop by the Spiritual Care office on the first floor of Kirkbride (B01-146) to meet us, chat or to just say hi. You can also contact our office at 503-945-2962 or 503-947-2499.

**Chaplain Luz Barela-Borst**  
Director of Spiritual Care  
Spiritual Care Department Office

**Chaplain MaryAnn Okonkwo**  
F06-206 Cubicle #10  
503-945-2963  
Archways: LH3, LH2, AN3, AN2, TR2,  
TR3  
Crossroads: TR1

**Chaplain Doug Hollums**  
F06-206 Cubicle #11  
503-947-9996  
Pathways: LH1, AN1, FW3, FW2, LF3,  
LF2  
Crossroads: FW1

**Chaplain Lisa Barnes**  
F06-206 Cubicle #12  
503-947-2847

Bridges: BG3, BG2, BG1, BD3, BD2,  
Cottages  
Crossroads: LF1

**Chaplain Sandy Vandagriff**  
(Part-time contract chaplain)  
D05-110 Cubicle#34  
503-947-8000

Springs Program: BD1, BY2, BY1

**Chaplain Greg Deli**  
(Part-time contract chaplain)  
POSH Chapel  
503-731-8678  
Portland-Crossroads: P1A, P5A, P6A

**Chaplain Interns**  
Kirkbride 1st floor  
Areas of coverage vary throughout  
their residency

## Group's gift of song enriches Spiritual Care services at OSH

*Continued from page 1*

Not only would this provide another outlet for those who enjoy singing, it would also meet a practical need for the hospital.

Last December, the "Sacred Choir" made its debut, recording four songs that were then used for the Christmas services in Salem and Portland. The group, which is made up of 14 patients and staff, plans to continue recording familiar hymns such as "Amazing

Grace" throughout 2014.

We hope that these new recordings will enrich the services for all those who attend.

If you have questions about the Sacred Choir group, please contact Interim Director of Creative Arts Therapy Christy Hey at 503-947-9005 or [christina.l.hey@state.or.us](mailto:christina.l.hey@state.or.us).

# Percent for art project inspires hope, promotes sense of community

Walking the grounds of Oregon State Hospital's (OSH) Salem campus, you'll notice a variety of different sculptures and artistic designs throughout community areas and imprinted on buildings. These diverse works were created through the collaborative efforts of patients, staff and artists participating in Oregon's Percent for Art program.

Part of the Oregon Arts Commission, Oregon's Percent for Art program was created with the goal of enhancing public environments and improving the character and quality of state buildings. The law, which was passed in 1975, mandates that one percent of construction funds for new or remodeled state buildings with a budget of more than \$100,000 be set aside for the acquisition of art work.

With construction well underway on the hospital's

Dana Louis (center) was one of the local artists selected to create art for OSH's Junction City facility as part of the Oregon Arts Commission's Percent for Art Program. She is working on several projects and invited patients from throughout the hospital's Salem campus to assist her. Here, patients Heather Jones and James Condon string beads that will be used to create a waterfall.



Junction City campus, Oregon's Percent for Art program is back at OSH, and once again, patients and staff are helping create the art that will be displayed throughout the new facility.

Recently, local artist Dana Louis led a series of three-day workshops for patients in the Bridges, Harbors, Springs and Trails treatment malls. The workshops focused on writing, poetry and music during the first half of the week, and ended with additional writing, meditation and beading. The workshops provided patients a chance to contribute to the project in a variety of ways while still engaging in a therapeutic activity.

"The beading is not something I have talent in doing," said Butterfly 2 resident James Condon. "The thing I really possess is my signing voice. But even if you don't have

talent, it's a great learning experience for staff and patients alike."

For each workshop, Louis used different materials and changed the focus depending on what was best for the patients.

In her art, she uses a variety of materials such as glass, light, shadow and space, and describes her style as a fluctuation between intimate domestic-scaled pieces, interdisciplinary performance collaborations and large-scale public works that energize and alter ones experience of their environment.

*Continued on next page*

## Percent for art project inspires hope, promotes sense of community

*Continued from previous page*

While the workshops offered recreational activity and a learning experience for those who participated, the collaboration between patients and staff provided hope, inspiration and a larger sense of community. These messages are essential in Louis' work for the Junction City facility, which she hopes will help create an environment of healing and recovery.

"I wanted to have them make something we could put in Junction City together and have it be a big community project," said Louis. "They're beading a waterfall to go above the two story sally-port."

The waterfall, which will be made from a combination of many beaded strings of varying size, color and shape, will include inspirational words contributed by patients from the writing exercises.

"In another piece, these words will be etched into the glass walls of the building so that as people walk into the lobby they get to have a positive experience about what's going on in their heads and in the hospital," said Louis.

The inspiration comes from local waterfalls like Multnomah, Silver and Pinard Falls, and will be incorporated into a larger structural art fixture in the center of the lobby that's based on a dandelion wish. The beaded rays of sunshine will be placed throughout areas of the hospital so that patients can see and live with something that they've worked on.

"It's been really pleasing to the spirit," Bird 1 resident Cheryl Kidd said of the project as she strung beads during



Dana Louis displays some of beaded strings made by patients during one of her recent three-day workshops. The workshops were held throughout the hospital's treatment malls and focused on writing, music, beading and meditation.

a workshop Thursday, Jan. 23. "I think it would be good for other patients and help them be cheerful."

For more information on the Percent for Art program, please contact Director of Creative Arts Therapy Christy Hey at [christina.l.hey@state.or.us](mailto:christina.l.hey@state.or.us).

To learn more about Dana Louis and see examples of her work, please visit [danalynnlouis.com](http://danalynnlouis.com).

# MHT2 leaves legacy of compassion at POSH

By Bo Lockhart, Public Affairs Coordinator

*Bo Lockhart is an MHT2 assigned to the POSH Treatment Mall. He is currently on a job rotation with the OSH Public Affairs Office.*

Direct-care staff can set the standard for care, teach and model the delivery of rehabilitation and aid in the process of recovery. However, they also have the power to positively affect the culture of the hospital—both as a workplace and as a therapeutic place of healing.

One of the many individuals who has had a positive impact on the culture at the Portland campus is Mental Health Therapist 2 and treatment mall team member Javad Farza. With Javad's recent retirement, I wanted to take a moment to reflect on his career and how he positively affected the lives of patients and staff at the hospital.

Before accepting a position at Dammasch State Hospital in 1990, Javad worked in a variety of mental health settings—including inpatient and outpatient clinics, hospitals, crisis telecommunication centers

The original Portland Treatment Mall members pose after a busy day of groups in 2008: (from left) Javad Farza, Lynn Olszewski-Adams, Barbara Houser and Phyllis Lastomirsky.



and vocational programs. His career with the state included positions at Dammasch's ward B and C and the Psychiatric Rehabilitation Unit (PRU), in addition to Portland's P5A, P1B and the treatment mall.

Singling out an event in which Javad excelled is like trying to remember one specific play from the career of a great athlete.

Fellow mall MHT2 and friend Phyllis Lastomirsky recalls when Javad responded to a patient choking on cheesecake during the Christmas Eve meal on P1B.

In a flash of quick thinking, Javad and MHT Nancy Masters began compressions and throat sweeps as the female patient lay motionless on the floor of the dining area. After minutes of compressions, the food was finally dislodged and the patient began to breathe again. Afterward, Javad and Nancy traveled to the emergency room with the patient, comforting her through the entire process.

When Javad wasn't defusing emergencies and comforting patients, he was teaching fellow staffers and modeling the ideal characteristics of an MHT.

"(Javad) has an enormous amount of compassion communicated in all of his interactions," said PIA Supervising Nurse Manager Elon Shlosberg. "He has the capacity to communicate to a patient that an activity is fun, meaningful and worthwhile through his style and mannerisms."

Like Carl Rogers' notion of unconditional positive regard, Elon stated, "He finds it in his heart to love people who are not always lovable."

Though Javad is always prepared, he is also prepared to be flexible when needed.

*continued on next page*

# Trauma Services Initiative

By Jamie Waters, MA, LPC, ATR-BC

Happy New Year, from your former Trauma-Informed Care Steering Committee. As we begin 2014, the committee has adopted a new “consumer friendly” name: Trauma Services Initiative (TSI).

This month, we’d like to introduce you to the TSI team and share some of the work the committee has been doing.

## Meet the TSI team

Core TSI committee members represent a diverse and talented group of OSH leaders including: Malcolm Aquinas; Kyra Brown; Tim Connor, Pys.D.; Pat Davis-Salyer; Julee Engelsman; Christy Hey; Chattie Miranda; James Peykanu, M.D.; Sara Phillips, Psy.D.; David Sant; and Jamie Waters. The committee is sponsored by Chief Medical Officer Rupert Goetz, M.D.

We were recently joined by patient and consumer advocate Lynn Jones. Lynn brings special insight and perspective to the committee, based on her experiences as a former officer in the National Guard and a manager for the State of Oregon. She is a welcome and excellent addition to this highly dedicated, compassionate team

## TSI Update

We continue to meet regularly and are making steady progress building upon previous trauma-informed care efforts at OSH. With the help of our new Lean Leader, Liz Rife, we are working hard to create an appropriate, succinct and effective charter. We are in the final stages of completing our charter, and we’ll soon submit it to the Superintendent’s Cabinet for acceptance and prioritization.

Keep an eye out in the near future for information on the “3 T’s” of trauma-informed care: trauma-informed, trauma-sensitive, and trauma-specific.

We also encourage you to send us examples of “pockets of excellence.” These are any examples of OSH staff doing it right. These can be anything from small acts of compassionate person-centered patient care to major improvements in how the hospital functions.

If you have questions, comments or would like to submit an example of a pocket of excellence, please contact TSI committee members Patricia Davis-Salyer at [patricia.m.davis-salyer@state.or.us](mailto:patricia.m.davis-salyer@state.or.us) or Jamie Waters at [jamie.waters@state.or.us](mailto:jamie.waters@state.or.us).

## MHT2 leaves legacy of compassion at POSH

*continued from previous page*

“It doesn’t matter how much you know—it matters how well you connect with the patient,” said Javad. “We often think that we need a lot of time to connect with patients, but it actually starts with your first contact with the patient, greeting them and letting them know that you see them as an individual, a human being.”

Others like Javad are approaching retirement or have already left, which brings to mind a question we must face together: who will be the next leaders and teachers of the

hospital? Javad’s answer to the question: “History repeats itself. Experience never comes easy. It takes patience, confidence and commitment.”

As we go through this transition, it’s important for us to recognize the role we have as agents of positive culture change and mentors for incoming staff. Javad was an essential part of my development as an MHT, and for that I will be forever grateful. Good luck in your well-deserved retirement Javad.

# Team recognition: November, December 2013

## November 2013

**Category:** Inspiring Hope

**Recipient:** Bridges Nurse Management team

**Nominated by:** Nancy Frantz-Geddes, Bridges Program Manager



Members of the Bridges Nurse Management team, the Employee Recognition Committee, and the Superintendent's Cabinet.

On October 17, the patients of Flower 1 moved to Bird 2; however, unlike most previous moves related to the restructure of the hospital, staff did not move with the patients. Because Bird 2 is one of the units that will move to Junction City in 2015, a team of both new and existing employees interested in working in Junction City was created to staff new unit.

To help quickly incorporate their new staff into the Bridges Program, the Nursing Management team developed a comprehensive two-day orientation for Bird 2's staff, which focused on multiple aspects of hope, safety and recovery.

To further support their new team, the nurse managers in Bridges took turns working on Bird 2 every day throughout November from noon to 9 p.m.

According to Nancy, this willingness to support the new unit in any way possible not only ensured that the unit got off on the right foot it also provided a catalyst for hope for all of the staff and patients of Bird 2.

"Hope is inspired when people can see commitment in action," she said. "Their hands-on approach helped support the newly developing team and laid the foundation for a successful partnership."

Congratulations to the Bridges Nursing Management team!

### Bridges Nurse Management team

Larry Belcher

Dorothy Boggess

Jaquelin Bowman

Luis Castillo

Marj Eley

Teri Ewing

Chris Hatch

Kermit Lisle

Chattie Miranda

Elaine Roper

Shaun Taylor

*continued on next page*

## Team recognition: November, December 2013

*continued from previous page*

### December 2013

**Category:** Promoting Safety

**Recipient:** Risk Review Panel

**Nominated by:** Arthur Tolan,  
Director of Forensic and Legal  
Services



Members of the Risk Review Panel, the Employee Recognition Committee, and the Superintendent's Cabinet.

The Risk Review Panel conducts weekly risk review hearings for patients who have been sent to OSH because they have been found guilty except for insanity of a crime. The goal of the hearings is to identify the appropriate privilege level for individual patients based on their progress and their treatment team's recommendations.

The panel considers risk factors and risk mitigation strategies specific to the patient, and offers feedback to the patient and his or her team. The hearings also help patients prepare for the types of questions they may be asked by community evaluator, the Psychiatric Security Review Board (PSRB) or the State Hospital Review Panel (SHRP).

Because earning privileges helps motivate patients to continue moving forward in their treatment rather than becoming stagnant, the Risk Review Panel plays an important role in promoting a safe environment at OSH.

Congratulations to the Risk Review team!

For more information on the Team Recognition Award, contact the Employee Recognition Committee at [osh.employeeRecognitioncommittee@state.or.us](mailto:osh.employeeRecognitioncommittee@state.or.us).

### Risk Review Panel

Stephen James, Ph.D.

Nancy Frantz-Geddes

Jerri Marr

Kellie Mulkey, LCSW

Heidi Scott

Simrat Sethi, M.D.

Elaine Sweet

Brian Walker

# SPOTLIGHT on Excellence



The *Spotlight on Excellence* is a monthly column by the Office of Performance Improvement to share real stories of how staff are using Lean to continually make improvements at OSH.

Share your success story with us, and let the rest of the hospital know about the great work you're doing.

If you have suggestions or ideas to improve efficiency in your work area, please contact Performance Improvement Director Derek Wehr, at 503-945-9034 or at [derek.wehr@state.or.us](mailto:derek.wehr@state.or.us).

For nearly three years, the Office of Performance Improvement has published the *Spotlight on Excellence* newsletter to highlight areas at OSH that are using Lean methodology to make improvements. Beginning this month, the *Spotlight on Excellence* will now be included as a regular feature in the *Recovery Times*. For our first monthly column, we'd like to introduce you to our newest team members, and highlight some of the major improvements that have been achieved at OSH using Lean tools and methods.

## Dan Mussatti



Dan Mussatti joined the OSH Performance Improvement team as a Lean leader in August 2013. Before joining our team, Dan was an independent organization development and performance improvement consultant in the defense and aerospace industries. For more than 20 years, he has coached team leaders and facilitated integrated product teams for major defense acquisition programs, and led strategic planning and policy deployment activities for U. S. Navy commands. Dan has a Bachelor of Science from the University of the State of New York, and a Master of Arts in Education and Human Development from The George Washington University. He has completed graduate certificate studies in Project Management, Executive Negotiation and Six Sigma Master Program. He is a Certified Manager of Quality/Organizational Excellence, a Certified Lean Sensei and has two certifications as a Six Sigma Black Belt.

## Tori Algee



Before coming to OSH, Tori was a Lean Leader for DHS's Children and Family Services Division (CAF). Tori has several years of experience using Lean within the service industry. During her tenure at CAF, Tori facilitated several Rapid Process Improvements (RPI) and has trained hundreds of staff on the Lean Daily Management System. In 2011, she earned her Black Belt in Lean Six Sigma via Villanova University. Before becoming a Lean Leader, Tori worked as a Child Protective Service Worker. Tori is the mother of three: Damian, Paige and Shawn Jr. When she's not working, Tori enjoys spending time with family and friends, reading and water sports. Tori is also very active in her community. She is a member of the African American Outdoor Association (AAOA) and Hands on Portland and regularly volunteers in her community.

*continued on next page*

# SPOTLIGHT ON EXCELLENCE

*continued from previous page*

---

## Liz Rife



Liz joined the Performance Improvement Department as a Lean Leader. She has a background in project management and lean methodologies through her many years as a manager and team member with State Farm Insurance, President of Cascade Little League and Mommy. She has a Bachelor's degree in Business Administration with an emphasis in leadership, management and organization. She enjoys helping people and always has a smile to share.

## Robert Jones



Robert joined the Performance Improvement Team as a Lean Leader in November 2013 after graduating from Oregon State University with his Master's Degree in Public Health: Health Management and Policy. Additionally he has a background in Total Quality Leadership/Management (TQL/TQM) while serving as a Chief Petty Officer in the U.S. Navy. He is passionate about helping others reach their dreams. Robert's secret love is teaching and public speaking, both of which make him a valuable member of our team.

## Highlights and accomplishments

Lean tools and methods have played a key role in helping us resolve a number of long-standing problems at OSH. Some examples include:

- Reducing overtime;
- Reducing mandatory overtime;
- Improving our recruitment process for psychiatrist;
- Creating a computerized trip slip process;
- Improving our timeliness in completing assessments required by the PSRB;
- Reducing the time it takes to approve visitor applications;
- Identifying and implementing "best practices" on the treatment malls; and
- Decreasing the time for completing dietary consultations.

These are just a handful of examples of what's been accomplished in a few short years. You can learn more about Lean tools and performance improvement, including detailed information about each of the accomplishments listed above, by visiting the Office of Performance Improvement's intranet site at <https://inside.dhsoha.state.or.us/oha/addictions-mental-health/osh/staff-support/osh-perform-improve.html>.

---

# 2014 Governor's State Employees Food Drive

The 2014 Governor's State Employees Food Drive is now underway and runs through the end of February.

This annual event raises money for the Oregon Food Bank Network. Every dollar raised purchases four pounds of emergency food for hungry Oregonians. You can participate by donating nonperishable food, making a monetary contribution or taking part in one of the many staff-hosted activities listed below.

If you have questions about any of these events or would like to learn more about the food drive, please contact Director of Volunteer Services Jeff Jessel at 503-945-2892 or [jeffrey.m.jessel@state.or.us](mailto:jeffrey.m.jessel@state.or.us).

## Salem events

Feb. 3: Soup and Bake Sale  
Harbors Admissions

7 a.m. – 3 p.m.

Harbors Admissions Room, G04-110

Feb. 3-14: Guess the Candy in the Jar, Game #1  
Standards and Compliance

Business hours

S&C Office, Kirkbride, second floor

Feb. 3-28: Annual Book, DVD and CD sale  
Harbors Admissions

7:30 a.m. – 3 p.m. (daily)

Harbors Admissions Room, G04-108

Feb. 3, 10 and 24 – Music Mondays (donations)  
Rehabilitation Services

11 a.m. – 1 p.m.

Kirkbride Café

Feb. 4: Nacho Feed (\$4)  
Security Transporters Team

11 a.m. – 1 p.m.

Kirkbride, second floor staff lounge

*Ways to participate:*

- Make a payroll deduction
- Donate nonperishable food
- Participate in fundraisers
- Write a check
- Meet the Governor's Challenge

Feb. 5: Guess the Chocolates in Jar Game  
Central Staffing Office  
Business hours  
CSO, Kirkbride, third floor

Feb. 5: Spaghetti Feed (\$5)  
Facilities Services  
11 a.m. – 1 p.m.  
Basement of Facilities Services building

Feb. 6 – Breakfast Burritos (\$4)  
Food & Nutrition Services  
7 – 10 a.m.  
FNS Front lobby/foyer

*continued on next page*

## 2014 Governor's State Employees Food Drive

*continued from previous page*

Feb. 7: Healthy Foods/Snacks Sale

Medical Clinic staff  
Business hours  
Medical Clinic

Feb. 10: Raffle Baskets (two)

Environmental Services Department  
Business hours  
ESD (Housekeeping)

Feb. 11: Polynesian Delight (meal and music, \$5)

Leaf 2  
11 a.m. – 1 p.m.  
Kirkbride, second floor staff lounge

Feb. 12: Bake Sale

Forensics and Legal Services  
Open During Business Hours  
Location: TBA

Feb. 13: Bake and Basket Sale

Food and Nutrition Services  
Day shift business hours  
FNS Front lobby/foyer

Feb. 14: Valentines Bake and Gift Sale

Human Resources  
8 a.m. – 3 p.m.  
HR office, Kirkbride, second floor

Feb. 18-28: Guess the Candy in the Jar, Game #2

Standards and Compliance  
Day Shift Hours  
S&C Office, Kirkbride, second floor

Feb. 18: Bake Sale

Central Staffing Office  
Business hours  
CSO, Kirkbride, third floor

Feb. 20: Cultural Buffet – Foods From Around the World  
(\$8.50)

Treatment Malls/Cultural Diversity  
11 a.m. – 1 p.m.  
Kirkbride, second floor staff lounge

Feb. 24-28: Staff Haircuts (donations)

Kirkbride Salon hair stylists  
11:30 a.m. – 12:30 p.m. (all week)  
Kirkbride Salon, first floor

Feb. 25: Annual Chili Cook-Off Competition (\$5)

Food Drive Team  
11 a.m. – 1 p.m.  
Kirkbride, second floor staff lounge

Feb. 27: Annual Silent Auction

Food Drive Team  
11 a.m. – 2 p.m.  
Kirkbride, second floor staff lounge

### Portland events

Feb. 1-28: Used book sale

Feb. 3, 10 and 24: Staff haircuts (limited reservations available at the front desk)

Feb. 12: Reception Pot Luck

11 a.m. – 1 p.m. and 3 - 5 p.m.

Feb. 13 and 14: Valentine's Day Flowers and Chocolate Sale

Treatment Mall and Rehabilitation Services

Feb. 21: Chili Cook-off

P1A

Feb. 24-28: Silent Auction

Treatment Mall

Feb. 28: Food Around the World

Regina Simon

# OSH Education and Development Department (EDD): February classes

For more information about these classes, call 503-945-2876.

February 2014				
Monday	Tuesday	Wednesday	Thursday	Friday
<p><b>3</b></p> <p><i>New Employee Orientation Day 1</i> Leadership Room, #342</p> <p><i>Avatar for Nurses</i> EDD computer lab, #310</p> <p><i>ProACT Refresher for 13/20 staff: 7:30 a.m. - 9 p.m.</i> Integrity Room, #344</p> <p>*BLS CPR Part 2</p>	<p><b>4</b></p> <p><i>New Employee Orientation Day 2</i> Leadership Room, #342</p> <p>*BLS CPR Part 2</p>	<p><b>5</b></p> <p><i>New Employee Orientation Day 3</i> Leadership Room, #342</p> <p><i>NEO Comeback Day 2</i> Integrity Room, #344</p> <p><i>Trauma Informed Care:</i> 8:30 - noon Service Excellence Room, #306</p>	<p><b>6</b></p> <p><i>New Employee Orientation Day 4</i> Leadership Room, #342</p> <p><i>NEO Comeback Day 1</i> EDD computer lab, #310</p> <p><i>LEAN Overview:</i> 8 a.m. - noon Integrity Room, #344</p> <p><i>Motivational Interviewing Step 1:</i> 8:30 a.m. - 3 p.m. Service Excellence Room, #306</p>	<p><b>7</b></p> <p><i>New Employee Orientation Day 5</i> Leadership Room, #342</p> <p><i>ProACT Refresher for Operations Staff:</i> 8 a.m. - 5 p.m. Integrity Room, #344</p>
<p><b>10</b></p> <p><i>New Employee Orientation Day 6</i> Leadership Room, #342</p> <p><i>Ed Day Classroom:</i> 8 a.m. - noon Integrity Room, #344</p>	<p><b>11</b></p> <p><i>New Employee Orientation Day 7</i> Leadership Room, #342</p> <p><i>ProACT Refresher Day 1:</i> 8 a.m. - 5 p.m. Integrity Room, #344</p> <p><i>CMA Pharmacology:</i> 1 - 5 p.m. Service Excellence Room, #306</p>	<p><b>12</b></p> <p><i>New Employee Orientation Day 8</i> EDD Computer Lab, #310</p> <p><i>ProACT Refresher Day 2:</i> 8 a.m. - noon Integrity Room, #344</p> <p><i>Professional Boundaries:</i> 8 a.m. - noon Service Excellence Room, #306</p> <p>*BLS CPR Part 2</p>	<p><b>13</b></p> <p><i>Nursing Orientation Day 1</i> Service Excellence Room, #306</p> <p><i>ProACT Refresher Day 1:</i> 8 a.m. - 5 p.m. Integrity Room, #344</p> <p><i>Volunteer/Contractor Orientation:</i> 8 a.m. - noon Leadership Room, #342</p>	<p><b>14</b></p> <p><i>Avatar for Nurses</i> EDD computer lab, #310</p> <p><i>ProACT Refresher Day 2:</i> 8 a.m. - noon Integrity Room, #344</p> <p><i>Injectable Medications:</i> 8 a.m. - noon Service Excellence Room, #306</p> <p>*BLS CPR Part 2</p>
<p><b>17</b></p> <p><b>EDD closed for President's Day</b></p>	<p><b>18</b></p> <p><i>New Employee Orientation Day 1</i> Leadership Room, #342</p> <p><i>Group Facilitations Basics:</i> 8 a.m. - noon Service Excellence Room, #306</p> <p>*BLS CPR Part 2</p>	<p><b>19</b></p> <p><i>New Employee Orientation Day 2</i> Leadership Room, #342</p> <p><i>Pharmacology for Nurses:</i> 9 - 11 a.m. or 2 - 4 p.m. Service Excellence Room, #306</p>	<p><b>20</b></p> <p><i>New Employee Orientation Day 3</i> Leadership Room, #342</p> <p><i>Nursing Orientation Day 2</i> Service Excellence Room, #306</p> <p><i>Motivational Interviewing Step 2:</i> 8:30 a.m. - 3 p.m. Integrity Room, #344</p>	<p><b>21</b></p> <p><i>New Employee Orientation Day 4</i> Leadership Room, #342</p> <p><i>NEO Comeback Day 1</i> EDD computer lab, #310</p> <p><i>ProACT Refresher for 13/20 staff:</i> 7:30 a.m. - 9 p.m. Integrity Room, #344</p>
<p><b>24</b></p> <p><i>New Employee Orientation Day 5</i> Leadership Room, #342</p> <p><i>NEO Comeback Day 2</i> Service Excellence Room, #306</p> <p><i>Ethics for DHS/OHA Managers:</i> 8:30 a.m. - 4:30 p.m. Integrity Room, #344</p>	<p><b>25</b></p> <p><i>New Employee Orientation Day 6</i> Leadership Room, #342</p> <p><i>ProACT Refresher Day 1:</i> 8 a.m. - 5 p.m. Integrity Room, #344</p>	<p><b>26</b></p> <p><i>New Employee Orientation Day 7</i> Leadership Room, #342</p> <p><i>ProACT Refresher Day 2:</i> 8 a.m. - noon Integrity Room, #344</p> <p>*BLS CPR Part 2</p>	<p><b>27</b></p> <p><i>New Employee Orientation Day 8</i> EDD Computer Lab, #310</p> <p><i>ProACT Refresher Day 1:</i> 8 a.m. - 5 p.m. Integrity Room, #344</p> <p><i>Learning Styles:</i> 8:30 a.m. - noon Service Excellence Room, #306</p>	<p><b>28</b></p> <p><i>Nursing Orientation Day 1</i> Service Excellence Room, #306</p> <p><i>ProACT Refresher Day 2:</i> 8 a.m. - noon Integrity Room, #344</p> <p><i>Motivational Interviewing Step 3:</i> 1 - 5 p.m. Leadership Room, #342</p> <p>*BLS CPR Part 2</p>

\* To register for BLS CPR Part 2, please contact Diana Marshall at [diana.l.marshall@state.or.us](mailto:diana.l.marshall@state.or.us).