



Program Update – August 2015

Congratulations 3 STAR Clinics!

The PCPCH Program is pleased to announce three clinics have been designated as 3 STAR! Please join us in congratulating:

- [Winding Waters Clinic](#) in Enterprise
- [Grants Pass Clinic](#) in Grants Pass
- [Metropolitan Pediatrics](#) in Portland

3 STAR designated clinics are trailblazers in primary care transformation. 3 STAR clinics must meet 11 of 13 specific measures of high functioning PCPCHs and receive a verification site visit prior to being awarded the designation. For more information about becoming a 3 STAR designated clinic email PCPCH@state.or.us.

Oregon Ranked 9th in the Nation for the Number of NHSC Program Participants!

The [Primary Care Office](#) (PCO) serves as the state liaison for the [National Health Service Corps](#) (NHSC) health care workforce recruiting programs in Oregon. NHSC programs help improve access to health care in underserved areas of the state through loan repayment and scholarship programs for providers who commit to practicing in NHSC-approved clinics. NHSC-approved clinics are located in federally designated Health Professional Shortage Areas (HPSAs). There are over 300 NHSC-approved clinics in Oregon.

A recent report ranks **Oregon 9th in among all states and territories** for the highest number of health care providers receiving NHSC funds from the Loan Repayment Program, Scholarship Program, and State Loan Repayment Program. Currently a total of 298 providers in Oregon participate in these programs. This data demonstrates we are improving access to health care for Oregonians in underserved communities by helping stabilize the health care workforce in these areas. Last year, Oregon was ranked 14th in the nation.

The PCO and its partner organizations have worked hard to provide outreach and support to health care providers outside the urban areas of Oregon. These efforts have been effective as Oregon also ranked 9th in the nation for the number of NHSC program participants in rural areas.

PCPCH Standards Advisory Committee Update

The [Patient-Centered Primary Care Home](#) (PCPCH) Standards Advisory Committee is convening monthly through November 2015 to review the PCPCH model of primary care delivery and advise the Oregon Health Authority (OHA) on its implementation. The committee is comprised of diverse stakeholders from across Oregon appointed by the OHA Director. The committee's work includes developing recommendations for the refinement of several PCPCH model measures and developing Behavioral Health Home standards. Standards Advisory Committee meetings are open to the public. The next meeting is Friday, August 21 in Salem. Meeting dates, agendas, supporting materials and a committee roster are available at www.PrimaryCareHome.Oregon.gov.

PCPCI Resources Orientation Session

Wondering what resources and tools are available to assist you on your practice transformation journey? Join Q Corp staff for a monthly orientation to the resources available to primary care practices and other stakeholders through the Patient-Centered Primary Care Institute.

This 30 minute orientation is limited to up to 20 participants each session, and is an ideal welcome for people who are new to their positions within primary care transformation. The next session is July 26.

[Learn more or sign up >>>](#)

Healthy Hearts Northwest Project

Achieving better heart health outcomes for patients is an ongoing priority for the Oregon community. As our healthcare environment continues to evolve rapidly, smaller practices face challenges around the ability to effectively use data and improve quality. This is increasingly important for reimbursement eligibility. Many smaller practices lack the internal resources for optimizing health information technology (HIT) and building QI capacity.

[Healthy Hearts Northwest: Improving Practice Together](#) (H2N) is part of [EvidenceNOW](#), the AHRQ grant initiative to transform health care delivery. With partners [Qualis Health](#), and the [MacColl Center for Health Care Innovation](#), the Oregon Rural Practice-based Research Network ([ORPRN](#)) at the Oregon Health & Science University ([OHSU](#)) will select 130 small- and medium-sized primary care practices throughout Oregon to participate in H2N. ORPRN seeks to help these practice build their quality improvement (QI) capabilities and infrastructure, and to transform practices into learning organizations that engage in sustained, continuous, systematic QI. The practices will learn practical strategies that can strengthen their organizations and

restore the joy to primary care. The initial focus of H2N will be implementing Patient-Centered Outcomes Research (PCOR) to improve heart health, as described within the Million Hearts campaign related to ABCS: Aspirin, Blood pressure, Cholesterol and Smoking cessation.

[Click here to read more about the H2N project.](#) For additional information about how to join the H2N project, contact Caitlin Dickinson at [\(503\) 494-9106](tel:5034949106) or summerca@ohsu.edu.

Translation and Interpreting Services Requirements for Clients with Limited English Proficiency

Please join the Oregon [Office of Equity and Inclusion](#) (OEI) and the Oregon Department of Justice (DOJ) for a presentation and Q&A session on the [MEMO](#) that was released on Limited English Proficiency Translation and Interpretation Requirements in Oregon. The presentation will be offered twice. The dates and locations are listed below.

Objectives:

- Provide a concise and comprehensive overview of the requirements of Title VI and other state and federal laws governing translation and interpretation
- Provide guidance on the use of Qualified and Certified Healthcare Interpreters
- Identify best practices to ensure compliance with state and federal laws and consequences of non-compliance

Friday, August 14, 2015, 1:00 p.m. - 2:30 p.m., Portland State Office Building, Room 1B, 800 NE Oregon Street, Portland, OR 97232

Thursday, September 10, 2015, 1:00 p.m. - 2:30 p.m., OHA Lincoln Building, Oak Room, 421 SW Oak Street, Portland, OR 97204

[Click here to register>>](#)

For more information, please contact Charniece.Tisdale@state.or.us

Have Questions?

We are here to help! Email PCPCH@state.or.us

About the Patient-Centered Primary Care Home Program

Patient-Centered Primary Care Homes (PCPCH) are health care clinics that have been recognized by the Oregon Health Authority (OHA) for their commitment to providing high quality, patient-centered care. The PCPCH Program administers the application, recognition, and verification process for practices applying to become Patient-Centered Primary Care Homes. The program is also working with stakeholders across Oregon to support adoption of the primary care home model. For more information visit www.PrimaryCareHome.oregon.gov.