

CLASS ACT

*Oregon's
Alcohol Server
Education Newsletter*



www.oregon.gov/OLCC



April is
Alcohol
Awareness
Month

2013 Legislative Session

Bills Percolate in Salem

The 2013 Legislative session is well underway, and there are a hundreds of bills making their way through committees and work sessions, ranging from PERS reforms, funding for education, public safety, and stabilizing funding for prevention to name just a few. There are a handful of bills that could impact ASE. From a bill that would require the ASE Model Curriculum to include information and resources about gambling addiction, to the expansion of growlers to include wine and expansion of licenses that would have growler privileges, to the possible inclusion of the OLCC having authority over any marijuana legalization that may be enacted in Oregon.

We'll keep you posted as the session continues and especially if any of these bills pass.

We will also have a Legislative and Rules update at our April 23rd Provider and Instructor Meeting.

Meeting Reminder!

ASE Provider & Instructor Meeting

When: Tuesday April 23, 2013

Where: OLCC – Portland
Office

Time: 9:30 am

Room: 103A

Please RSVP to Stephanie

If you can't make the meeting but want to call into the meeting you can call:

Meeting phone: 1-888-363-4735
Participant Code: 778144

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**Alcohol Server Education
By the Numbers**

Up until the economic meltdown of 2008, ASE was on course to surpass numbers that had never been seen in the program.

It has taken until 2012 to get back to the numbers we thought we would hit in 2008.

For the first time, in 2012, we broke the 30,000 mark for students taking ASE!

Here's what the numbers look like for the last 6 years:

- 2012 – 30,661
- 2011 – 28,834
- 2010 – 27,953
- 2009 – 26,856
- 2008 – 29,994
- 2007 – 28,742



April is Alcohol Awareness Month

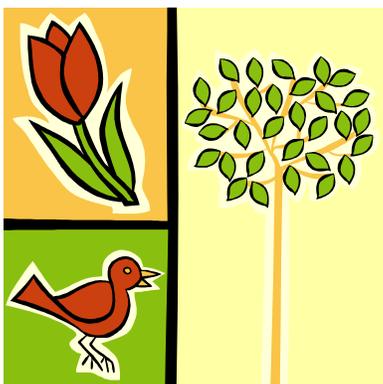
**National Council on Alcoholism and Drug Dependence Announces
2013 NCADD Alcohol Awareness Month Theme -
"Help for Today. Hope for Tomorrow"**

**Alcohol Awareness – The Key to Community Change, Personal and Family Recovery
27 Years of Improving and Saving Lives through Prevention, Treatment and Recovery**

Alcohol Awareness Month, held every April, was founded by and has been sponsored by NCADD since 1987 to increase public awareness and understanding aimed at reducing the stigma that too often prevents individuals and families from seeking help. During Alcohol Awareness Month, NCADD and NCADD's National Network of Affiliates reach out in communities across the country to bring the American public information about alcohol and alcoholism as a chronic, progressive disease, fatal if untreated, and genetically predisposed. The disease of alcoholism is not a moral weakness, it is a family disease that is treatable, from which people can and do recover. In fact, **millions of individuals and family members are living lives in long-term recovery from alcoholism!**

The theme **"Help for Today. Hope For Tomorrow"** is designed to draw attention to the pervasive impact that alcohol, alcohol-related problems and alcoholism have on young people, their friends, on families and in our communities.





Nations have recently been led to borrow billions for war; no nation has ever borrowed largely for education. Probably, no nation is rich enough to pay for both war and civilization. We must make our choice; we cannot have both.

—Abraham Flexner

The mediocre teacher tells. The good teacher explains. The superior teacher demonstrates. The great teacher inspires.

—William Arthur Ward



ASE staff update

As many of you are well aware, on June 30, 2012, Randy Silva joined the ranks of the retired. Randy had over 25 years at the OLCC with the majority of that time in Alcohol Server Education. His experience, institutional knowledge and friendship are missed. We did celebrate with him on his well deserved retirement, but we were sad to see him go.

In November, 2012, Sarah Morgan was promoted to fill Randy's position. Sarah has been with OLCC for 15 years. She started out in General Services then moved to Dispatch, most recently she worked the last five years as a License Investigator. Sarah's experience and familiarity with all things OLCC, and her strong work ethic is a welcome addition to our ASE staff.

Stephanie O'Donnell-Peters, who has been with us for over two years, continues to work as ASE Administrative Specialist, as well as continuing the work of our former ASE Test Clerk position which includes processing tests and keeping the class calendars up to date. You may recall that we previously lost the ASE Test Clerk position to budget cuts.

Alisa Larsen, License and Permit Program Manager, continues as manager for Alcohol Server Education. This transition has gone very smoothly. Alisa has been with the OLCC for 25 years and has a great understanding of OLCC issues. She is also a die-hard fan and season ticket holder of the Portland Winterhawks!

Instructor Evaluations are again underway. As a result, this rule is again being included in the newsletter to remind providers and instructors that they need to meet this requirement for both live and online class formats.

Rule reminder

OAR 845-016-0015 and 845-016-0016 say that both classroom and online courses must include role plays and case studies that actively involve students in acquiring the behavioral skills necessary to identify minors and stop service to visibly intoxicated persons. The **Provider Quality Assurance Plan** spells out that there must be a minimum of 10 role plays or case studies consisting of 2 each on the following 5 subjects:

- identifying minors
- refusing service to minors
- identifying visibly intoxicated persons
- refusing service to visibly intoxicated persons
- applying the good faith effort

You can, of course, include more case studies and role plays on other relevant topics, but be sure your presentation includes at least the required minimum.

Remember, too, that you're required to have an ID checking exercise in which students examine a minimum of 5 altered or fake IDs and identify the elements that make the ID unacceptable.

The goal of these interactive requirements is to engage students more fully by giving them hands-on practice in critical workplace skills. These training simulations recreate real-world demands that servers will face on the job thereby ensuring a better-trained and better equipped server. Role playing gives the server the opportunity to develop critical thinking, decision making, and assertiveness skills.

Upcoming

• The next Commission meeting is scheduled for April 25 and 26.

• The next ASE Advisory Committee meeting is on May 14 at 9 a.m.

Until further notice, the ASE Stakeholders Workgroup is on hiatus.



If you have questions, comments, or suggestions, contact us.

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Q & A

☑ What if after a server cuts a customer off or removes a drink, the customer stays in the business and eats and has non-alcoholic beverages and while there sobers up. Can the server then resume alcohol service to that customer?

No. Once a customer is cut off they are cut off for the rest of the night. It certainly is a good situation if the VIP stays in the business and eats and drinks non-alcoholic beverages and allows time to pass and his or her body to metabolize the alcohol, but no more alcohol is to be served to that customer.

☑ Does the OLCC offer reward money to servers who confiscate false ID?

No. Some businesses may offer rewards to their own employees who confiscate false ID and some local district attorneys may have a reward program, but the OLCC does not pay for confiscated ID. In fact, the OLCC does not encourage servers to confiscate ID because it could lead to a physical confrontation.

☑ Is it okay for servers to laminate their service permits?

Yes. There is no requirement that they do so, but if they want to protect their permit, servers may laminate their service permit after they sign it.

☑ Is it legal to “marry liquor,” i.e., pour the contents of a half empty bottle of liquor into another bottle of the same brand?

While there are no Oregon liquor laws that specifically prohibit this, federal law makes it illegal. The Code of Federal Regulations says that no person who sells distilled spirits shall “place in any liquor bottle any distilled spirits whatsoever other than those contained in such bottle at the time of closing under the provisions of 26 U.S.C. Chapter 51” or shall “by the addition of any substance whatsoever to any liquor bottle, in any manner alter or increase any portion of the original contents contained in such bottle at the time of closing under the provisions of 26 U.S.C. Chapter 51.” [27CFR194.261]

☑ Are patrons required to have ID on them to purchase or be served alcohol?

No, there is no such law in Oregon. If a customer looks younger than 26, they’ll have to produce ID verifying their age. But if the patron is clearly older than 26, there’s no law currently requiring them to carry ID to purchase alcohol.

