



## EMS Provider Scope of Practice Change Request

Revised 7/2015

OCT 02 2015

Please complete the following questionnaire regarding your request for an addition, deletion, or change to the EMS Provider scope of practice. Please provide as much information as you can to speed the review process. If you do not have an answer, you may leave a section blank and we will research the answer as time permits. Your proposal will be reviewed by the Oregon Medical Board's EMS Advisory Committee and the Department of Human Service/EMS's State EMS Committee will be consulted on proposed changes to the scope of practice. If we have questions concerning the proposal for change, we will be back in touch with you for additional information. Once the proposal is complete, it will be placed on the agenda of the next EMS Advisory Committee meeting.

1. What is your proposed change to the scope of practice and which provider level/s will be affected?

Allow EMRs to draw up EPI 1:1000 from ampules and administer to patients experiencing anaphylaxis.

2. Why is this change needed? Why is this the best method of addressing it?

The cost of Auto Injector EPI is beyond the budget of volunteer EMS agencies. Changing State Scope of Practice is possible. Then Physician advisors can give protocols for the procedure.

3. What are the advantages or benefits of the proposed change? (Is there a patient benefit?)

Benefits - Makes EPI available to EMRs in rural volunteer agencies that have budget constraints. It benefits patients, so that EPI for anaphylaxis will be available in remote areas. EPI ampules and syringes can be distributed to the trained EMRs to be accessible for use in emergencies. The cost of auto injectors is prohibitive for distribution to volunteers. Individual EPI kits could be issued because the cost would be low.



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## 4. What are the disadvantages or risks of the proposed change? (Is there potential for harm?)

The potential for harm is always present when any type of Rx is administered. The risk for this medication is outweighed by the prompt treatment of anaphylaxis.

## 5. Who else might be affected by the change? How will they be affected?

EMS agencies in rural areas without EMT-P can distribute EPI 1:1000 in ampules to their outreach EMRs. Patients in remote areas will have more immediate treatment.

## 6. Who might oppose the change? Why might they oppose it?

Whom ever wrote the original restrictions for EPI 1:000. Unsure of their reasons for the restrictions. The investors in Auto Injectors may object because of the loss of revenue.

## 7. Education:

### A. Is this currently being taught in the EMS Provider curriculum?

Yes  No  NOT IN EMR CURRICULUM AS DRAW UP EPI BUT... SEE BELOW

### B. What would be the training needed to add this to the scope of practice?

Auto injectors are taught. Anaphylaxis is taught. EMRs already recognize treatment required. A training session to draw up Rx from an ampule to syringe and how to inject into a patient can be taught. Then a skill check administered and evaluated before medication can be distributed to EMRs.



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8. What are the financial impacts of the proposed change?
  - a. Cost of education and/or training
  - b. Cost of equipment and/or medication
  - c. Cost of permits (Clinical Laboratory Improvement Amendments (CLIA), Drug Enforcement Administration Registration (DEA), others?)

a. Training cost would be minimal as it could be incorporated into an ongoing training schedule.  
 b. Rx Ampule cost \$5.00. Syringe and alcohol prep pads very minimal. Container less than \$5.00. (Auto Injectors cost \$400-600 depending on supplier)  
 c. Should not be any. This method of administration is already taught at the EMT-A and Paramedic levels

9. Is the proposed change currently being done in other EMS systems in the U.S.? In other countries?

Other countries draw up EPI in syringes and make it available for use. It has been tested and proven reliable. King County in WA has EPI kits instead of pens, saving \$150,000 a year.

10. What research or evidence is there that the proposed change is useful, beneficial, or works (please list references if any)?

Please see Attachments:  
 Asian Pacific Journal of Allergy and Immunology;  
 A Brief Discussion of Epinephrine Options for Outdoor Programs  
 King County drops EpiPen for cheaper kit with same drug

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**OR** send by mail to:

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**and**

Department of Human Service/EMS & Trauma Systems  
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# The Stability and Sterility of Epinephrine Prefilled Syringe

Saowanee Kerddonfak, Wiparat Manuyakorn, Wasu Kamchaisatian, Cherapat Sasisakulporn, Wanlapa Teawsomboonkit and Suwat Benjaponpitak

**SUMMARY** The commercially available auto-injector epinephrine is considerable expensive. Epinephrine pre-filled syringe is an alternative treatment for anaphylaxis patients. The objective of the present study was to evaluate the stability and sterility of epinephrine pre-filled syringe. Epinephrine pre-filled syringe was kept in the pencil box to prevent from light exposure. The active ingredients, integrity and level of potency were measured by high-performance liquid chromatography (HPLC). The sterility was accessed by aerobic bacteria and fungi culture. The epinephrine concentration at 1, 2 and 3 months after the preparation was 101.36, 99.31 and 101.09%, respectively (acceptable range 90 - 110%). The pH was 3.17 - 3.23 (acceptable range 2.8 - 3.6). Nor-epinephrine was undetected. The cultures for bacteria and fungus were both negative. Consequently, epinephrine pre-filled syringe was stable and sterile at least three month after preparation. Epinephrine pre-filled syringe is an alternative low cost treatment for anaphylaxis patient.

Anaphylaxis is a serious allergic reaction that is rapid in onset and may cause death. It is commonly triggered by food, insect sting, medications or natural rubber latex. Epinephrine (adrenaline) is widely advocated as the main drug in the treatment of anaphylaxis. There are no other medications with similar efficacy on the body systems that are potentially involved by anaphylaxis.<sup>1</sup>

Epinephrine is an endogenous catecholamine produced primarily in the adrenal medulla with a wide variety of clinical uses. Epinephrine is poorly soluble in water, but readily forms water-soluble salts in the presence of acid. Injectable solution is buffered to maintain a pH at 2.2 to 5.0. Epinephrine solution is colorless. However, oxidation of the catechol nucleus will impart a pink color then changes to a pink-brown color.<sup>2,3</sup>

In anaphylaxis, the vasopressive effect of epinephrine, along with its effects in preventing and relieving laryngeal edema and bronchoconstriction is life saving. Epinephrine also generates an inotropic effect, which increases in heart rate, contraction of the heart and vasoconstriction, thereby increasing the blood pressure.

The efficacy of epinephrine in suppression of mast cells and basophils inflammatory mediators' release is also considerably importance.<sup>4</sup> The fatality during witnessed anaphylaxis, most of which occurs outside of medical facility, usually results from de-

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layed administration of epinephrine.<sup>5</sup> For out of hospital emergency treatment, epinephrine auto injector such as EpiPen<sup>®</sup> is prescribed. However, self-injectable epinephrine is underused when anaphylaxis occurs<sup>6</sup>. The drawback of epinephrine autoinjector includes high cost which limits affordability and availability worldwide.<sup>7</sup> Moreover, it is impossible to give an accurate dosage for infant and many children by using currently available autoinjector fixed epinephrine dose 0.15 or 0.3 mg.<sup>8</sup>

In Thailand, the prefilled syringe with an appropriate dose of epinephrine is prescribed to patients and parents of children with history of anaphylaxis, those currently on immunotherapy treatment and patients with history of severe asthma with food allergy. Serious concern arises, particularly in hot climates, from possible partial solution contaminations and degradation of the drug.<sup>9, 10</sup>

The aim of this study was to determine the physical, chemical stability and sterility of epinephrine prefilled syringe comparing between drawing up from ampules into disposable 1-ml syringes under laminar flow hood (sterile technique) and open air.

## MATERIAL AND METHODS

### Materials

Epinephrine 1 mg/ml from the same batch were purchased from the Government Pharmaceutical Organization (GPO, Bangkok, Thailand). Disposable plastic 1-ml syringes and 23-gauges needles were purchased from Nipro corporation (Osaka, Japan).

### Preparation and storage of prefilled epinephrine syringes

We evaluated the effect of different mode of preparation (under laminar flow hood and open air) on chemical, physical stability and sterility of a 1.0 mg of epinephrine dose loaded in 1 ml disposable syringe overtime up to 3 months after preparing and storing in the container under room temperature.

One hundred and forty syringes were loaded with 1 ml of a 1-mg/ml epinephrine solution under laminar flow hood or open air. All of the epinephrine

doses were drawn up by the same person and on the same day. Air bubbles were removed to reduce oxygen exposure during storage. Needle were left attached and recapped.

Seventy prefilled epinephrine syringes in each group were randomly allocated to 3 time points (1 month, 2 months and 3 months). All of the syringes were kept in the pencil boxes and left in room temperature. Room temperature was recorded everyday at 8.00 - 9.00 am.

### Physical and chemical stability evaluation

At each time point, 20 prefilled syringes were randomly selected for evaluation. Initially, a visual inspection was made and any observation was noted (dirt, deterioration, cracks, etc.). The pH of each sample was determined using a pH meter. Epinephrine and nor-epinephrine, which is the product of epinephrine degradation in solution, concentrations were measured by high-performance liquid chromatography (HPLC). Analysis was performed on a reverse-phase Inertsil ODs 3 C18 HPLC column (4.6 mm x 150 mm) equilibrated with mobile phase at a flow rate of 1.0 ml/minute. Ultraviolet absorbance was monitored at 205 nm. Using a variable wavelength ultraviolet detector (Dionex UVD 340 u) an injection valve was configured with a 20  $\mu$ l sample loop. Epinephrine concentration was determined by comparing the peak area ratio (the ratio of the area under the epinephrine peak to that of the area under the internal standard peak) of sample solution to a known standard concentration of epinephrine. Standard solution of epinephrine bitartrate (0.02% w/v), sample solution (0.012% w/v) and the internal standard paracetamol (0.08% w/v) were prepared in mobile phase. The mobile phase was prepared by combining methanol and 10 mM sodium heptane sulfonate in water pH 3.5 containing 0.0002 M Disodium Edentate (23:77).

Standard solution of nor-epinephrine bitartrate (0.0018% w/v) was prepared in mobile phase. Sample solution was the epinephrine injection (non-diluted). The peak area of nor-epinephrine obtained from the epinephrine injection does not exceed the normalized peak area of nor-epinephrine bitartrate (0.0018% w/v).<sup>11</sup>

### Bacterial and fungal culture for sterility evaluation

At each time point 2 prefilled syringes were randomly selected for evaluation. Each specimen of epinephrine (1 ml) was inoculated into a blood agar and incubated at 35°C in air. Each inoculate was examined for growth every 24 hour for 3 days. This microbiological method supported the growth of gram-negative and gram-positive bacteria. For fungal cultures, inoculation was made into brain heart blood agar at 37 °C for 3 days and inoculation was into sabouraud dextrose agar at 37 °C for 1 month.

### Statistical analyses

Data obtain from this study, including general appearance, epinephrine and nor-epinephrine concentration, pH values and presence or absence of microbial growth from each epinephrine syringe, and were described as descriptive data.

### RESULTS

A total of 140 of epinephrine prefilled syringes were prepared and stored at room temperature (26 ± 3 °C) in the pencil boxes for light protection. All samples were clear in appearance at 1, 2 and 3 months from preparation time, respectively. Epinephrine concentration was 99.31 - 102.68% (acceptable range 90 - 110%). The pH was 3.17 - 3.23 (acceptable range 2.8 - 3.6) as shown in Table 1. No-repinephrine, which is a degradation product of epinephrine, was not detected in any sample. There were no aerobic bacterial or fungal growths in any sample after 1, 2 and 3 month from preparation time.

However, we found some brown particles at the needle cap in some syringes. These brown par-

ticles were sent for bacterial and fungal culture with negative result. We hypothesized that the brown particles were from the reaction between epinephrine and the environment.

### DISCUSSION

In life-threatening emergencies, it is essential to immediately inject epinephrine to the anaphylactic patient. In many countries, autoinjector epinephrine is unaffordable or unavailable, anaphylaxis patients usually are prescribed with an ampule of epinephrine and a 1-ml syringe and needle. However, when anaphylaxis occurs in the community, patients or caregivers of children have to draw up epinephrine from an ampule at a time of crisis. A previous study has demonstrated that most parents are unable to draw up an infant epinephrine dose rapidly and/or accurately. The parents had a significantly longer time to draw up an epinephrine dose (142 ± 13 seconds) compared to emergency department nurses (29 ± 0.09 seconds).<sup>9</sup> Consequently, it is much better to have syringes already prepared rather than drawing up from the ampoules at the emergency time.<sup>12</sup> Prefilled epinephrine syringes have become commonly used in unaffordable or unavailable country such as developing country. The reason for the widespread use of prefilled epinephrine syringes over EpiPen® is their much lower price.<sup>13</sup> Moreover, EpiPen® is only available in a fix dosage which may cause problem with infant and young children of overdose of epinephrine and under dose obese.

According to the United States Pharmacopoeia (USP) stability guidelines, a product has chemical stability if each of the active ingredients retains its integrity and labeled potency overtime and microbiological stability of the product remains sterile and resistant to microbial growth. The USP/National

**Table 1** The epinephrine concentration and pH of the solution in prefilled syringes left over 1, 2 and 3 months

Time	Specification	1 month		2 months		3 months	
		Laminar flow hood	Open air	Laminar flow hood	Open air	Laminar flow hood	Open air
Epinephrine concentration	90-110%	101.40	101.36	102.68	99.31	101.19	101.09
pH	2.8-3.6	3.22	3.23	3.22	3.22	3.17	3.17

Formulary monograph requires the product to contain  $100 \pm 10\%$  of label potency. Therefore, the t90% of product represents the effective shelf-life of product, otherwise known as the expiry time. The shelf-life stability of epinephrine injection stored in US hospitals was analyzed as part of the FDA-ASHP voluntary drug stability program. USP requirements are as follow: epinephrine injection is formulated to contain 90 - 115% of the labeled amount of epinephrine, the pH of the injections should be in the range of 2.5 - 5.0 There are no compound requirements for degradation products (such as nor-epinephrine).<sup>11</sup>

The epinephrine ampoule is recommended to be stored between 15 to 30 °C by the manufacturer in order to keep its stability. In Thailand, however, the temperature is between 23.9 °C to 34.9 °C. Kelly, et al<sup>14</sup> found that epinephrine stability decreased by exposure to elevated temperature. Storage at 37 °C for 6 months decreased epinephrine concentration by 50%. Fry, et al<sup>15</sup> also reported that the rate of epinephrine degradation will increase if the temperature increases. Storage at 50 °C causes a 25% loss within 2 months. Grant, et al<sup>2</sup> determined the biological consequence of temperature induced epinephrine degradation and discovered that the environmental temperature variation causes degradation in epinephrine concentration and biological activity. The degradation of epinephrine ampoule (1:1000) was not significant even after 12 weeks of heat exposure. No change was noted from control<sup>16</sup>. It may be concluded that the epinephrine prefilled syringe should not be kept more than 3 months. Up to our knowledge, there are a few studies elucidating the stability of prefilled epinephrine syringes. A previous study has found that the stability of prefilled epinephrine solutions in unsealed syringes was 2 months and 3 months under 38°C with 15% and 95% humidity, respectively.<sup>17</sup> Nevertheless, there is no earlier study has attempted to evaluate the sterility of prefilled epinephrine syringes before. In this current study, we have demonstrated that prefilled epinephrine syringe is stable 3 months either preparing in laminar flow hood or in open air. However, we have found the brown particle at the needle cap of some epinephrine prefilled syringes when we kept them up to 3 months. After test with bacterial and fungal culture, they all were negative. We hypothesized that the brown particle at the tip of the needle cap was caused by degradation of adrenaline via oxidation to adre-

nochrome, which turns pink first, then pink-brown oxidative product.<sup>18</sup> Therefore, we recommended changing the needle after drawing up the epinephrine and do not push epinephrine back through the needle to keep it away from the air. Finally by lengthen time of observation, we found that the color of most of the 4-month prefilled epinephrine syringes was changed to pink-brown solution. On the basis of these result, we concluded that epinephrine prefilled syringe preparing in either laminar flow hood or open air was stable up to 3 months without loss of chemical stability or sterility.

## ACKNOWLEDGEMENTS

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# *A Brief Discussion of Epinephrine Options for Outdoor Programs*

by Paul Nicolazzo

An intramuscular injection of epinephrine combined with an oral antihistamine is the treatment of choice for life-threatening anaphylactic reactions that occur in remote settings. Legal issues aside, the purpose of this brief article is to review the options available to outdoor programs who wish to carry epinephrine into the field. There are currently four options available; all have been used successfully; all have their advantages and disadvantages.

1. Commercial auto-injectors.
2. Ampules and syringe.
3. Vials and syringe.
4. Pre-filled syringes.

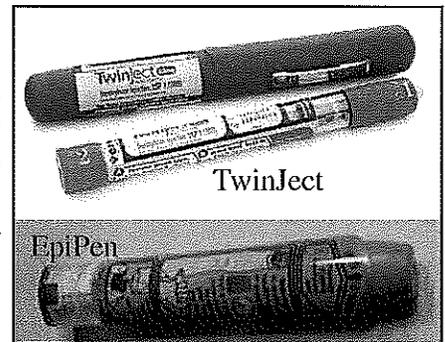
The option you end up with will be influenced by your state laws, the personal bias of your physician advisor, your ability to provide effective and on-going training, and your budget. Regardless of which option you choose, I highly recommend quarterly training for all trip leaders and a brief pre-trip review of your administration protocols.

## *Commercial Auto-injectors*

Commercial auto-injectors are available and are spring loaded. The two most commonly carried are the EpiPen or TwinJect. The EpiPen comes as a single dose auto-injector for Junior or Adult (0.15 cc or .03 cc respectively). The TwinJect is available as a single dose auto-injector with a second back-up dose. Both come packaged in a "sharps" container.

The TwinJect is similar to the EpiPen for the first dose; uncap and use. That said, getting to the second dose of the TwinJect requires practice and the rescuer is exposed to a potential needle stick during the process. Learning to use the TwinJect is NOT intuitive; but it does have a second dose.

The major drawback of both types of commercial auto-injectors is their high cost. If cost were not an issue, I'd choose two EpiPens over one TwinJect for their ease of use.



## *Ampules*

One cc ampules are much less expensive than either of the commercial auto-injectors...but require training and practice to use safely. Overdosing is possible. Some physicians will require use of a filter needle or filter straw to ensure that no glass particles are drawn into the dispensing syringe. The use of a filter straw or needle further increases the administration difficulty. A reasonable option if filter straws or needles are not required and training is on-going and focused. Studies on glass particles drawn into syringes have focused on 19-21 G needles. IM dosing may be done with 1.5 inch 22-25 needles. It may be that the smaller gauge needles do not permit glass particles to enter the syringe.



## *Vials*

Vials are easier to use than ampules; however, mini-vials of epinephrine are difficult, if not impossible, to find and large vials carry a greater risk of overdose. They are easier to use than an ampule and there is no risk of drawing micro glass particles into the syringe.

If I could locate them, I would choose a 1 ml mini-vial over an ampule.



## Pre-filled syringes

Pre-filled syringes are the most cost effective option for outdoor programs and with careful planning and training, easy and safe to use. Contamination is unlikely if replaced within months three months (see attached research article). The expense is minimal compared to commercial auto-injectors and requires less training than ampule or vial use to be effective. Ideally, the syringes should be filled by a medical professional designated by the organization's physician advisor; health center personnel are a logical choice for colleges and universities.

Accidental discharge can be prevented by manufacturing a simple clip from an inexpensive ball point pen barrel and the entire syringe can be stored in a simple PVC container with a small piece of foam stuffed in either end. The needle should be large and long enough for IM dosing (typically 20-22 G; 1.5 inches). While any 1 ml syringe may be used, one with twist-on needle (e.g.: Leur-Loc) less likely to fall-off with the fumbling and ASR that typically occurs in lay rescuers during an emergency.

To make a clip from a pen barrel, disassemble the pen and cut the barrel with a pair of heavy duty scissors. The correct length will depend on the size of syringe. Next, cut the barrel lengthwise and remove a small section in the middle. The width of the section will depend on the diameter of the needle's plunger. You want it wide enough to come off quickly and easily but narrow enough to stay in place. Cutting a bias on the lower corners of the clip will permit easier removal. It will likely take a bit of fiddling around to get the correct size the first time around. After that it should go quickly using the first one as a template.

Finally, the syringe (or two syringes) can be carried in a small section of PVC pipe that acts as a sharps container. The diameter and length of the pipe will depend on the size and number of the syringes carried in it. For a bit of extra protection the ends of the pipe (caps) can be padded with a small circle of ensolite foam.



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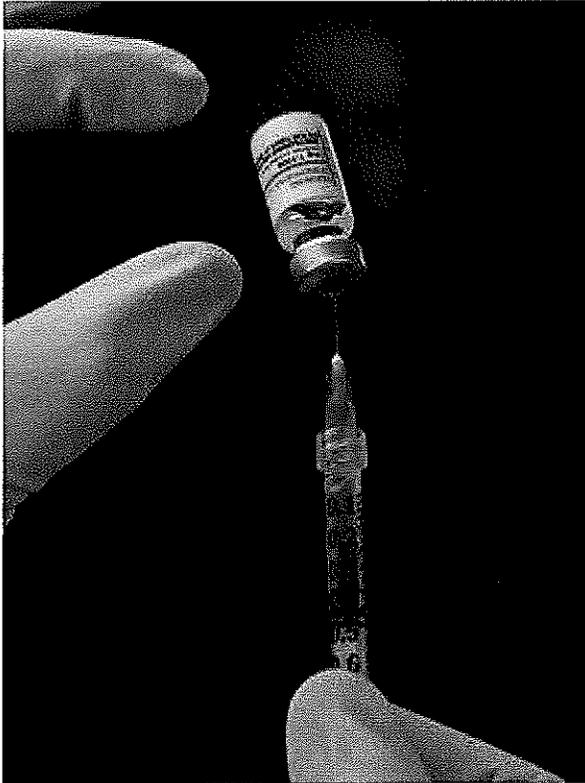
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**King County drops EpiPen for cheaper kit with same drug**

A local program that saves money and boosts use of the potentially lifesaving drug epinephrine to halt allergic reactions is catching on in Washington and beyond.

By JoNel Aleccia

Seattle Times health reporter



When a 14-year-old Bellevue boy bit into a pastry last July, accidentally triggering a sudden and severe peanut allergy, a crew from the local fire department was there within minutes.

But as the boy erupted in hives covering his neck, chest, stomach and back, the emergency medical technicians didn't reach for an EpiPen, the standard weapon against dangerous allergic reactions.

Instead, they broke out a syringe and 1-milligram vial of epinephrine, components of a new protocol now standard in most of King County, a change emergency officials say saves money — and updates area 911 response practices to ensure better use of the potentially lifesaving drug.

“Basically, we put together this kit that was cost-effective,” said James Duren, the professional-standards manager for King County Emergency Medical Services. “We made Epi Kits instead of EpiPens.”

The program is called “Check and Inject,” and since it was rolled out last year in 31 fire departments, Duren figures it has saved about \$150,000 and more than doubled use of epinephrine by area EMTs.

“We went from 40 EpiPens a year and now we're at 85 uses of the kit since April,” he said. “Appropriate usage went up from 40 percent to 98 percent.”

Previously, EMTs were hesitant to use the EpiPens if the cases didn't meet the definition of the most severe cases of anaphylactic shock — an urgently life-threatening condition, Duren said.

In addition to patients who clearly needed the drug, there were some who could have benefited but didn't receive it, he added.

Now, in addition to the new kit, the county has adopted updated training that expands the indications for using epinephrine, the same drug used in EpiPens, to include less-severe signs of allergic reaction.

That was part of the goal for activist Kelly Morgan, 49, mother of an allergic teen, who lobbied to change the county's response protocol.

Allergists have been telling parents to promptly give epinephrine at the first sign of a reaction, but when area 911 crews arrived, the EMTs were sometimes reluctant to use the drug if symptoms weren't severe.

"I did advocate using good, scientific, medical information for whatever they did develop," said Morgan, president of Washington Food Allergy, Eczema, Asthma Support Team, or FEAST, an advocacy group.

The new protocol has caught on in other areas of the state — and beyond.

Snohomish County is starting training to use the Check and Inject program in its 28 fire districts and private ambulance companies, said Dr. Eric Cooper, county medical program director.

Starting in August, the Seattle Fire Department will launch the program.

Kittitas and Island counties are on board, too, Duren said.

And, late last year, the Montana Department of Health and Human Services adopted the program statewide, said Shari Graham, the state's EMS system manager.

"It's primarily the expense," she said, noting that EpiPens cost about \$400 for a required two-pack, and they expire after about a year. "We were throwing an awful lot away."

Cost of the autoinjector devices made by the drug firm Mylan Specialty has been a point of contention, especially in states like Washington, which since 1999 has mandated that EMTs carry and administer epinephrine.

By contrast, the epinephrine kits put together by King County cost about \$10 each. When the small vials of drug expire after a year, they're replaced for about \$2.50 a piece, Duren said.

"It's a kind of win-win all the way around," he said. "The only person that doesn't win is the maker of the autoinjector."

But critics, including EpiPen manufacturer Mylan Specialty, suggest that using vials and syringes could cost precious time treating anaphylaxis.

"There have been too many tragedies reinforcing that when anaphylaxis occurs, every minute matters, and immediate access to epinephrine and emergency medical care is crucial," Julie Knell, director of specialty communications for Mylan, said in a statement.

In addition, some area medical directors were skittish about the idea of EMTs being allowed to draw up and inject medications, a task typically reserved for paramedics, said Duren.

"They're kind of old-school: They're firefighters, we can't give them too much to do," he said. "But they're smart people. Why have them park their brains in the parking lot?"

With training, EMTs in the program have learned to administer epinephrine efficiently and safely, he said. An EpiPen takes about 45 seconds to administer, start to finish. With the vial and syringe, it's about 2 minutes, Duren said.

That's within the boundaries of safety, said Dr. Mark Reiter, president of the board of directors of the American Academy of Emergency Medicine.

"That sounds reasonable," Reiter said. "For all but the most severe cases of anaphylaxis, a one-minute time lag is unlikely to make a difference."

Such severe incidents are extremely rare. The prevalence of anaphylaxis overall is about 1.6 percent in the general population, according to a 2014 study in *The Journal of Allergy and Clinical Immunology*.

Most common triggers are medications, food and insect stings, the study found.

In the nearly 90 instances of use since the program began — including three calls on Jan. 2 alone — EMTs have used the kits to treat allergic reactions ranging from a 34-year-old Duvall man stung by 10 to 20 bees in April to a 56-year-old Bothell man with leukemia who had a bad response to a chemotherapy drug in July, records show.

In Bellevue, where the boy was treated for the peanut allergy, the new program has ramped up smoothly, said Lt. Richard Burke, community liaison officer with the Bellevue Fire Department.

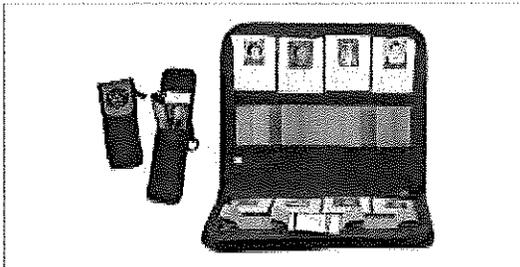
EMTs are so comfortable with the protocol, patients likely don't see a difference.

"It's a lifesaving, life-changing drug," he said. "What they're looking for is their child or their loved one to get better."

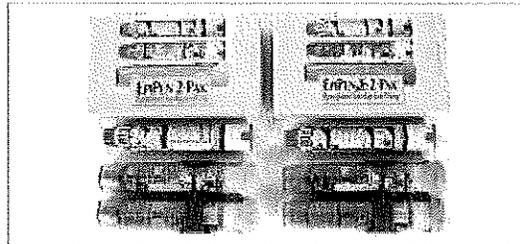
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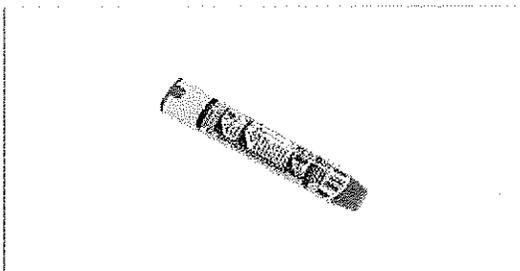
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