



# Oregon

John A. Kitzhaber, MD, Governor

## Oregon Youth Authority

Office of the Director

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Dear Family Member:

Congratulations on your youth's completion of time with the Oregon Youth Authority. We hope the services and education we offered are helping make a positive difference in your youth's life.

Now that you have had some time to reflect on your interactions with OYA, we would like to know your thoughts about the services you and your youth received from OYA. Your input will help us increase youth safety and provide better outcomes for youth.

Two surveys are attached to this letter. The surveys are confidential.

Please take a few minutes to complete the surveys and return them in the enclosed envelope as soon as possible. Your feedback is very important to us.

If you have any questions, you may call the Professional Standards Office at 503-378-5313 or send an e-mail to [professionalstandards.office@oya.state.or.us](mailto:professionalstandards.office@oya.state.or.us). If you have an urgent concern, you may call the OYA Hotline at 1-800-315-5440.

Thank you for your help. Every youth's success is important to us.

Sincerely,

Fariborz Pakseresht  
Director