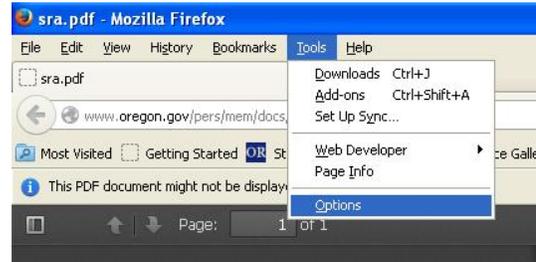


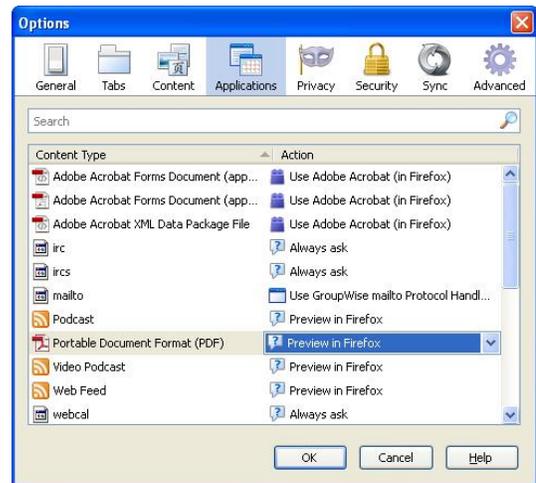
Firefox Users

If you are using Firefox and experience problems opening a form, follow these instructions to verify that Firefox is configured to open the document in Adobe Reader.

1. In Firefox, click on **Tools** on the menu bar, and then select **Options**.



2. When the **Options** dialog box appears, click on the **Applications** icon.



3. On the list that appears in the dialog box, check to see if **Portable Document Format (PDF)** is set to **Preview in Firefox**. If it is, click on the down arrow to the right of the selection, and then select **Use Adobe Reader**.



4. Your options setting for **Portable Document Format (PDF)** should now look similar to the illustration on the right.



6. Click the **OK** button, and then click once again on the link to the form.