

LOCAL GOVERNMENT INVESTMENT POOL

VOICE RESPONSE SYSTEM (VRS)

HOW TO USE

Step 1 - Have your customer ID number and your Personal Identification Number (PIN) nearby.

Step 2 - Call (877) 888-1767

Step 3 - You will be given the following options:

- 1) For transaction options.
- 2) For information options.
- 3) To hear the current interest rate.

Enter your transactions or inquiries. Use the options as shown on this sheet. You may enter multiple transactions in one telephone call. After every transaction you will be given a confirmation number.

REMEMBER

When entering a transaction amount, key in the entire amount followed by a # sign. Do not indicate a decimal point. Example:

\$\$\$\$\$ cc #

5500000 # = \$55,000.00

TRANSACTION OPTIONS – Option 1

Deposit to Pool Account - Option 1
To transfer funds from a bank account to a pool account.

You will be asked to enter your bank account number, your pool account number, and the amount. The system will repeat the numbers entered for your verification.

Withdrawal from a Pool Account - Option 2
To transfer funds from a pool account to a bank account.

- 1) Next day ACH option. (1:00 pm cutoff)
- 2) Same day wire option. (10:00 am cutoff)

You will be asked to enter your pool account number, your bank account number, and the amount.

Inter-Pool Transfer - Option 3
To transfer funds between pool accounts.

You will be asked to enter the pool account number the transfer is from, the pool account number the transfer is to, and the amount.

INFORMATION OPTIONS – Option 2

Balance Information - Option 1
To hear your current balance.

History Information - Option 2
To hear transaction information for the last 10 days.

- 1) To search for specific transactions by amount.
- 2) To hear your deposits.
- 3) To hear your withdrawals.
- 4) To hear all transactions.

Today's VRS Transactions - Option 3
To hear transactions entered via the VRS since the pool was last closed.

PIN Maintenance - Option 4
To change your PIN number.

CURRENT INTEREST RATE - Option 3

To hear the current interest rate.

HEAR OPTIONS AGAIN - Press 9

EXIT BACK TO THE START - Press *
then 1

TRANSFER TO AN ANALYST - Press *
then 0

REPEAT CONFIRMATION # - Press 1